

Competitive Intelligence - Customer Service Form

	Shop 1			Shop 2			Shop 3		
Shop Name									
Phone Number									
Business Hours									
Service Offered	Yes	No	Notes	Yes	No	Notes	Yes	No	Notes
Shuttle Service									
Low Cost Rental Cars									
Free Car Wash									
Loaner Cars									
After Hours Vehicle Drop Off									
Contactless Drop-off/ Pick-up									
Text Updates									
Member of BBB									
AAA Approved									
ASE Master Techs									
Nationwide Warranty									
Accept all forms of credit cards									
90 Days Same as Cash Financing									
Accept Most Service Contracts									
Complimentary Coffee									
Lifetime Oil Change Program									
Free Wi-fi									
Service Reminder Program									
On-Hold Messaging									
ASA Member									
Pick-up/Deliver Vehicles									
Special Program for Fleet Customers									